

## **EAST AYRSHIRE COUNCIL**

### **HOUSING COMMITTEE - 31 MAY 2000**

#### **BUILDING AND WORKS REPAIRS PERFORMANCE - UPDATE REPORT**

##### **Report by the Director of Homes and Technical Services**

#### **1. PURPOSE OF REPORT**

- 1.1 To update Members in relation to the number of outstanding repairs for Council houses held by Building and Works.

#### **2. BACKGROUND**

- 2.1 Members will recall that at the last Housing Committee it was agreed that the Director of Homes and Technical Services would supply a regular report on the number of outstanding repairs for Council houses held by Building and Works.

#### **3. CURRENT PERFORMANCE ON REPAIRS**

- 3.1 Information has been previously supplied to Members in relation to the number of outstanding repairs on Council houses not yet completed by Building and Works. Members are reminded that that information was previously drawn from the old McDonnell Douglas System. That system is no longer in operation having been replaced by the Unified Repairs System and also by the Client Side Orchard Housing Management System. The number of orders which have currently been put through the Client System and which have not been completed by Building and Works, at close of business on Friday, 12 May 2000 is 5,464. This takes into account the number of repairs ordered during the course of the day and also takes into account the recharges made by Building and Works up to close of business on that day. Members are reminded that at any one stage in the proceedings it would be appropriate to have 4 - 6 weeks outstanding at any one time and the figure above is at the lower end of that acceptable perimeter. Members are further reminded that all outstanding repairs are now held on the Orchard System and the Glasgow URS System. The old McDonnell Douglas System contains no outstanding repairs. All such repairs having been transferred to the new systems. The figure shown above is therefore an accurate statement of the total number of outstanding repairs.

#### **4. FINANCIAL/POLICY/LEGAL IMPLICATIONS**

- 4.1 Nil.

#### **5. RECOMMENDATIONS**

- 5.1 It is recommended that Members note the report.

James Lavery  
Director of Homes and Technical Services  
JL/WT  
22 May 2000

## **LIST OF BACKGROUND PAPERS**

**Nil**

For further information please contact James Lavery, Director of Homes and Technical Services on 01563 554875

**AGENDA**